



Embarq Corporation
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August 28, 2009

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of September 1, 2009. The Company's tariffs are available on its website at www.embarq.com/tariffs.

General Exchange Tariff

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This filing introduces Solution II-Business, which includes three new bundles, Connected II, Economy Bundle II B, and Complete Business Bundle II. This filing also adds month-to-month and one year term rates for MultiLine Bundle while relaxing termination liability regulations. Billed Number Screening is being added as an optional feature for Solutions-Business Package, Pure Bundle. Also, new options are being added for existing Solutions-Business packages.

If you have questions or need additional information regarding this filing, please call Sandy Khazraee at 850-847-0173.

Sincerely,

Debra A. Levy

cc: Sandy Khazraee
Attachments

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

Twentieth Revised Sheet 12
 Cancelling Nineteenth Revised Sheet 12
 Effective: September 1, 2009

By: John M. Felz
 Director

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

By: John M. Felz
Director

Tenth Revised Contents Sheet 1
Cancelling Ninth Revised Contents Sheet 1
Effective: September 1, 2009

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Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Twelfth Revised Sheet 10
Cancelling Eleventh Revised Sheet 10
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges

a. Solutions Packages

		<u>Monthly Rate #</u>		
		<u>Tallahassee</u>	<u>All Other</u>	
		<u>Exchange</u>	<u>Exchanges</u>	
1)	<u>Sure Solution II</u> ⁽¹⁾ Flat Rate Business 1-Party Local Exchange Service Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID Call Forward Busy-Fixed Call Forward No Answer-Fixed	\$41.95	\$41.95	(T)
	- with unlimited expanded local calling option & measured/message ECS/EAS	46.95 ⁽²⁾	46.95 ⁽²⁾	
2)	<u>Economy Solution</u> Flat Rate Business 1-Party Local Exchange Service Choice of two of the following: Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Signal Ring	34.95 ⁽³⁾	34.95 ⁽³⁾	(T) (T)
	- with unlimited expanded local calling option & measured/message ECS/EAS	34.95 ⁽⁴⁾	34.95 ⁽⁴⁾	(N) (N)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(1) Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

(2) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

(3) Customers must also subscribe to any Embarq Communications, Inc. Long distance plan.

(4) **Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.** (N)
(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Tenth Revised Sheet 11
Cancelling Ninth Revised Sheet 11
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	Monthly Rate #	
3) <u>Rotary Classic Solution</u> ⁽¹⁾ Business Rotary Exchange Service Three-Way Calling Return Call Call Forwarding Caller ID with Name (including Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed Unlimited expanded local calling option & measured/message ECS/EAS)	\$55.95	(T)
4) <u>Economy Bundle II A</u> Flat Rate Business 1-Party Local Exchange Service Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call	34.95 ⁽²⁾	(T) (T)
- with unlimited expanded local calling option & measured/message ECS/EAS)	34.95 ⁽³⁾	(N) (N)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(1) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

(2) Customers must also subscribe to any Embarq Communications, Inc. long distance plan. (N)

(3) **Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.** (N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Ninth Revised Sheet 11.0
Cancelling Eighth Revised Sheet 11.0
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	Monthly Rate #	
5) <u>Complete Business Bundle</u> ⁽¹⁾		
Flat Rate Business 1-Party Local Exchange Service		(T)
Enhanced Call Waiting		
Three-Way Calling		
Return Call		
Repeat Dial		
Call Forwarding		
Selective Call Rejection		
Caller ID With Name (includes Anonymous Call Rejection)		
Call Waiting ID		
Call Forward Busy-Fixed		
Call Forward No Answer-Fixed		
Unlimited expanded local calling option & measured/message ECS/EAS		(T)
Initial bundle, per location	\$30.00 ⁽²⁾	
2nd through 9th bundle (per bundle), per location	25.00 ⁽³⁾	
6) <u>Pure Bundle</u>	30.00	
Flat Rate Business 1-Party Local Exchange Service		(T)
Outbound Call Block Feature		
Non-Published Number Service		
Billed Number Screening (optional)		(N)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(1) Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

(2) Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voicemail, DSL Secure and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(3) Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
First Revised Sheet 20
Cancelling Original Sheet 20
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE (Cont'd)

3. Term Discount Plan (TDP)

- a. MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of **one**, two or three years. At the end of the TDP commitment period the customer may renew the TDP for another **one**, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. (C)
(C)
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If a customer disconnects any of the access lines associated with MultiLine Bundle prior to the expiration of the TDP, **there will be no termination liability charges applicable to MultiLine Bundle regulated services. A termination liability charge is only applicable should the customer also disconnect required non-regulated companion service(s).** (C)
(C)
- d. Customers must retain a minimum of two MultiLine Bundles. If disconnection of any access line associated MultiLine Bundle(s) prior to the end of the TDP results in only one remaining MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.
- e. If a customer retains the access line(s) associated with MultiLine Bundle, but discontinues any or all of the required **regulated services then** the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features. (C)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz
Director

SECTION A27
Fourth Revised Sheet 21
Cancelling Third Revised Sheet 21
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE (Cont'd)

4. Rates and Charges

			(D)
			(D)
a.	Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service Rotary Line Service (optional) Three-Way Calling with Transfer (optional) Caller ID with Name (optional) (includes Anonymous Call Rejection)		(D)
		<u>Monthly Rate</u> ^{(1) (2)}	(T)
1)	Month-to-Month, per bundle	\$41.00 ⁽³⁾	(N)
2)	One Year Commitment Period, per bundle	38.00 ⁽³⁾	(N)
3)	Two Year Commitment Period , per bundle	35.00 ⁽³⁾	(T)
4)	Three Year Commitment Period , per bundle	32.00 ⁽³⁾	(T)
	- with unlimited expanded local calling option & measured/message ECS/EAS		(D)
1)	Month-to-Month, per bundle	41.00 ⁽⁴⁾	(N)
2)	One Year Commitment Period, per bundle	38.00 ⁽⁴⁾	(N)
3)	Two Year Commitment Period, per bundle	35.00 ⁽⁴⁾	(T)
4)	Three Year Commitment Period, per bundle	32.00 ⁽⁴⁾	(T)

⁽¹⁾ Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each bundle.

⁽²⁾ Customers must also subscribe to: 1) the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet (In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service); or 2) the Company's non-regulated Dedicated IP Service, per each MultiLine Bundle location. The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.

⁽³⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

⁽⁴⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 26
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

(N)

H. SOLUTIONS II – BUSINESS

1. General

- a. Solutions II is an optional business service enrollment plan that permits a customer to receive Business Local Exchange Service and additional features and services for a flat monthly rate for each Solutions II business line.

2. Regulations

- a. Solutions II customers may terminate their enrollment in the plan at any time upon notice to the Company.
- b. Unless terminated by the Solutions II customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- c. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- d. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- e. No more than nine (9) business lines can be enrolled with the Solutions II option(s) for each customer location or per account. Multiple location accounts are limited to nine unlimited expanded local calling lines per account.
- f. Service Charges, as described in Section A4 of this tariff, apply to requests for new and additional Solutions II lines, and for moves of existing lines.
- g. Service Charges do not apply when:
 - 1) Solutions II replaces existing Local Exchange Service or;
 - 2) Customers request a change from Solutions II back to Local Exchange Service.
- h. Solutions II customers are not eligible for promotional offerings associated with the Custom Calling Features and ExpressTouch Service included in the Plan, unless specifically provided for in a promotional offering.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 27
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

H. SOLUTIONS II – BUSINESS (Cont'd)

2. Regulations (Cont'd)

- i. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- j. Prices of the individual services included in these packages may be higher or lower than the packaged offering. These packages are available for as long as the customer retains all of the required services. If a customer discontinues any of the services that are required to be eligible for a package, the non-discounted rates for each remaining individual service that was part of the packaged offering will apply.

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 28
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

(N)

H. SOLUTIONS II – BUSINESS (Cont'd)

3. Term Discount Plan (TDP)

- a. Solutions II is available under a Term Discount Plan (TDP) for term commitments of one, two or three years. At the end of the TDP commitment period the customer may renew the TDP one, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the monthly rate in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. For Complete Business Bundle II, if a customer disconnects any of the access lines prior to the expiration of the TDP, there will be no termination liability charges applicable to regulated services. A termination liability charge is only applicable should the customer also disconnects the Company's non-regulated High-speed Internet when originally purchased as an accompanying qualifier service prior to the expiration of the associated TDP.

For Connected II and Economy Bundle II B, if a customer disconnects any of the access lines prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge of \$50.00 for each access line associated with Connected II and/or Economy Bundle II B that is prematurely disconnected.

- d. If a customer retains the access line(s) associated with a Solutions II business package, but discontinues any or all of the associated regulated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 29
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

(N)

H. SOLUTIONS II – BUSINESS (Cont'd)

4. Rates and Charges

a. Connected II ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
 Rotary Line Service (optional)
 Enhanced Call Waiting
 Three-Way Calling
 Call Forwarding
 Return Call
 Repeat Dial
 Speed Dial 8
 Caller ID with Name (includes Anonymous Call Rejection)
 Call Forward No Answer-Fixed
 Call Forward Busy-Fixed
 Unlimited expanded local calling option & measured/message ECS/EAS

Exchange ⁽²⁾	Monthly Rates			
	Month-to-Month, per bundle	1 Year, per bundle	Term Commitments	
			2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$34.95	\$26.95	\$25.95	\$24.95
Category 2 Exchanges	\$52.95	\$47.95	\$42.95	\$37.95

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).

⁽²⁾ See H.5. following for a list of exchanges by category.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 30
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

(N)

H. SOLUTIONS II – BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

b. Economy Bundle II B ⁽¹⁾

Flat Rate Business 1-Party Local Exchange Service

Choice of three of the following:

- Call Forward No Answer - Fixed
plus Call Forward Busy - Fixed
- Enhanced Call Waiting
- Caller ID with Name (includes
Anonymous Call Rejection)
- Three-Way Calling
- Return Call

Unlimited expanded local calling option & measured/message ECS/EAS ⁽²⁾

Exchange ⁽³⁾	Monthly Rates			
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$34.95	\$34.45	\$33.95	\$33.45
Category 2 Exchanges	\$34.95	\$34.45	\$33.95	\$33.45

⁽¹⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

⁽²⁾ Offered only when customers subscribe to an Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽³⁾ See H.5. following for a list of exchanges by category.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 31
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SPECIAL PACKAGED OFFERINGS

(N)

H. SOLUTIONS II – BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

c. Complete Business Bundle II ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
 Rotary Line Service (optional)
 Enhanced Call Waiting
 Three-Way Calling
 Call Forwarding
 Return Call
 Repeat Dial
 Speed Dial 8
 Caller ID with Name (includes Anonymous Call Rejection)
 Call Waiting ID
 Call Forward No Answer-Fixed
 Call Forward Busy-Fixed
 Unlimited expanded local calling option & measured/message ECS/EAS

Exchange ⁽²⁾	Monthly Rates			
	Month-to-Month, per bundle	1 Year, per bundle	Term Commitments	
			2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$24.95	\$24.95	\$24.95	\$24.95
Category 2 Exchanges	\$35.00	\$35.00	\$35.00	\$35.00

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). In addition, customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet.

⁽²⁾ See H.5. following for a list of exchanges by category.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 32
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SPECIAL PACKAGED OFFERINGS

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H. SOLUTIONS II – BUSINESS (Cont'd)

5. Exchanges by Category

a. Category 1 Exchanges

Arcadia	Greenville	North Fort Myers
Boca Grande	Immokalee	North Naples
Bonita Springs	LaBelle	Panacea
Cape Coral	Lee	Pine Island
Cape Haze	Lehigh Acres	Port Charlotte
Cherry Lake	Madison	Punta Gorda
Clewiston	Marco Island	Saint Marks
Crawfordville	Monticello	Sanibel-Captiva Islands
Everglades	Moore Haven	Sopchoppy
Fort Myers	Naples	Tallahassee
Fort Myers Beach	North Cape Coral	

b. Category 2 Exchanges

Alford	Homosassa Springs	Salt Springs
Apopka	Howey-in-the Hills	San Antonio
Astor	Inverness	Santa Rosa Beach
Avon Park	Kenansville	Seagrove Beach
Baker	Kingsley Lake	Sebring
Belleview	Kissimmee	Shalimar
Beverly Hills	Lady Lake	Silver Springs Shores
Bonifay	Lake Placed	Sneads
Bowling Green	Lawtey	Spring Lake
Bushnell	Leesburg	Starke
Clermont	Malone	Tavares
Cottdale	Marianna	Trillacoochee
Crestview	Montverde	Umatilla
Crystal River	Mount Dora	Useppa Island
Dade City	North Captiva Island	Valparaiso
Defuniak Springs	North Golden Gate	West Kissimmee
Eustis	/Corkscrew Area	Wauchula
Forest	Ocala	Weirsdale
Fort Meade	Ocklawaha	Westville
Fort Walton Beach	Okeechobee	Wildwood
Freeport	Orange City	Williston
Glendale	Ponce de Leon	Windermere
Grand Ridge	Reedy Creek	Winter Garden
Greenwood	Reynolds Hill	Winter Park
Groveland	Saint Cloud	Zolfo Springs

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

~~Twentieth Nineteenth Revised Sheet 12~~
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 Effective: ~~September 1, 2009~~ ~~June 20, 2008~~

By: John M. Felz
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Director

~~Tenth Ninth~~ Revised Contents Sheet 1
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Effective: ~~September 1, 2009~~ October 14, 2008

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(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

~~Twelfth~~ ~~Eleventh~~ Revised Sheet 10
Cancelling ~~Eleventh~~ ~~Tenth~~ Revised Sheet 10
Effective: ~~September 1, 2009~~ April 1, 2009

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges

a. Solutions Packages

		<u>Monthly Rate #</u>		
		<u>Tallahassee</u>	<u>All Other</u>	
		<u>Exchange</u>	<u>Exchanges</u>	
1)	<u>Sure Solution II</u> ⁽¹⁾ <u>Flat Rate Business 1-Party</u> Local Exchange Service Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID Call Forward Busy-Fixed Call Forward No Answer-Fixed	\$41.95	\$41.95	(T)
	- with unlimited expanded local calling option & measured/message ECS/EAS	46.95 ⁽²⁾	46.95 ⁽²⁾	
2)	<u>Economy Solution</u> ⁽³⁾ <u>Flat Rate Business 1-Party</u> Local Exchange Service Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Signal Ring	34.95 ⁽³⁾	34.95 ⁽³⁾	(T) (T)
	<u>- with unlimited expanded local calling option & measured/ message ECS/EAS</u>	<u>34.95</u> ⁽⁴⁾	<u>34.95</u> ⁽⁴⁾	(N) (N)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(1) Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

(2) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

(3) Customers must also subscribe to any Embarq Communications, Inc. Long distance plan.

(4) **Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.**

(N)
(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

~~Ninth Eighth~~ Revised Sheet 11.0
Cancelling ~~Eighth Seventh~~ Revised Sheet 11.0
Effective: ~~September 1, 2009 June 29, 2009~~

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	Monthly Rate #	
5) <u>Complete Business Bundle</u> ⁽¹⁾		
Flat Rate Business 1-Party Local Exchange Service		(T)
Enhanced Call Waiting		
Three-Way Calling		
Return Call		
Repeat Dial		
Call Forwarding		
Selective Call Rejection		
Caller ID With Name (includes Anonymous Call Rejection)		
Call Waiting ID		
Call Forward Busy-Fixed		
Call Forward No Answer-Fixed		
with u Unlimited expanded local calling option & measured/message ECS/EAS		(T)
Initial bundle, per location	\$30.00 ⁽²⁾	
2nd through 9th bundle (per bundle), per location	25.00 ⁽³⁾	
6) <u>Pure Bundle</u>	30.00	
Flat Rate Business 1-Party Local Exchange Service		(T)
Outbound Call Block Feature		
Non-Published Number Service		
Billed Number Screening (optional)		(N)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(1) Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

(2) Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voicemail, DSL Secure and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(3) Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

~~First Revised Original Sheet 20~~

~~Cancelling Original Sheet 20~~

Effective: ~~September 1, 2009~~ May 14, 2007

SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE (Cont'd)

3. Term Discount Plan (TDP)

a. MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of **one**, two or three years. At the end of the TDP commitment period the customer may renew the TDP for another **one**, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months.

(C)
(C)

b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

c. If a customer disconnects any of the access lines associated with MultiLine Bundle prior to the expiration of the TDP, **there will be no termination liability charges applicable to MultiLine Bundle regulated services. A termination liability charge is only applicable should the customer also disconnect required non-regulated companion service(s).**

(C)
|
(C)

d. Customers must retain a minimum of two MultiLine Bundles. If disconnection of any access line associated MultiLine Bundle(s) prior to the end of the TDP results in only one remaining MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.

e. If a customer retains the access line(s) associated with MultiLine Bundle, but discontinues any or all of the required **regulated services then** the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.

(C)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Fourth ~~Third~~ Revised Sheet 21
Cancelling ~~Third~~ Second Revised Sheet 21
Effective: ~~September 1, 2009~~ December 16, 2008

SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE (Cont'd)

4. Rates and Charges

	Monthly Rate, Per Bundle ⁽¹⁾⁽²⁾		(D)
	Two Year TDP	Three Year TDP	(D)
a. Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service Rotary Line Service (optional) Three-Way Calling with Transfer (optional) Caller ID with Name (optional) (includes Anonymous Call Rejection)	\$35.00 ⁽³⁾	\$32.00 ⁽³⁾	(D)
		Monthly Rate ⁽¹⁾⁽²⁾	(T)
1) Month-to-Month, per bundle		\$41.00 ⁽³⁾	(N)
2) One Year Commitment Period, per bundle		38.00 ⁽³⁾	(N)
3) Two Year Commitment Period, per bundle		35.00 ⁽³⁾	(T)
4) Three Year Commitment Period, per bundle		32.00 ⁽³⁾	(T)
- with unlimited expanded local calling option & measured/message ECS/EAS	\$35.00 ⁽³⁾	\$32.00 ⁽³⁾	(D)
1) Month-to-Month, per bundle		41.00 ⁽⁴⁾	(N)
2) One Year Commitment Period, per bundle		38.00 ⁽⁴⁾	(N)
3) Two Year Commitment Period, per bundle		35.00 ⁽⁴⁾	(T)
4) Three Year Commitment Period, per bundle		32.00 ⁽⁴⁾	(T)

(1) Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each bundle.

(2) Customers must also subscribe to: 1) the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet (In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service); or 2) the Company's non-regulated Dedicated IP Service, per each MultiLine Bundle location. The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.

(3) Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

(4) Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

SPECIAL PACKAGED OFFERINGS

(N)

H. SOLUTIONS II – BUSINESS

1. General

- a. Solutions II is an optional business service enrollment plan that permits a customer to receive Business Local Exchange Service and additional features and services for a flat monthly rate for each Solutions II business line.**

2. Regulations

- a. Solutions II customers may terminate their enrollment in the plan at any time upon notice to the Company.**
- b. Unless terminated by the Solutions II customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.**
- c. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.**
- d. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.**
- e. No more than nine (9) business lines can be enrolled with the Solutions II option(s) for each customer location or per account. Multiple location accounts are limited to nine unlimited expanded local calling lines per account.**
- f. Service Charges, as described in Section A4 of this tariff, apply to requests for new and additional Solutions II lines, and for moves of existing lines.**
- g. Service Charges do not apply when:**
- 1) Solutions II replaces existing Local Exchange Service or;**
 - 2) Customers request a change from Solutions II back to Local Exchange Service.**
- h. Solutions II customers are not eligible for promotional offerings associated with the Custom Calling Features and ExpressTouch Service included in the Plan, unless specifically provided for in a promotional offering.**

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 27
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

H. SOLUTIONS II – BUSINESS (Cont'd)

2. Regulations (Cont'd)

- i. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.**
- j. Prices of the individual services included in these packages may be higher or lower than the packaged offering. These packages are available for as long as the customer retains all of the required services. If a customer discontinues any of the services that are required to be eligible for a package, the non-discounted rates for each remaining individual service that was part of the packaged offering will apply.**

(N)

(N)

SPECIAL PACKAGED OFFERINGS**H. SOLUTIONS II – BUSINESS (Cont'd)****3. Term Discount Plan (TDP)**

- a. Solutions II is available under a Term Discount Plan (TDP) for term commitments of one, two or three years. At the end of the TDP commitment period the customer may renew the TDP one, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the monthly rate in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.**
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.**
- c. For Complete Business Bundle II, if a customer disconnects any of the access lines prior to the expiration of the TDP, there will be no termination liability charges applicable to regulated services. A termination liability charge is only applicable should the customer also disconnects the Company's non-regulated High-speed Internet when originally purchased as an accompanying qualifier service prior to the expiration of the associated TDP.**
- For Connected II and Economy Bundle II B, if a customer disconnects any of the access lines prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge of \$50.00 for each access line associated with Connected II and/or Economy Bundle II B that is prematurely disconnected.**
- d. If a customer retains the access line(s) associated with a Solutions II business package, but discontinues any or all of the associated regulated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.**

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 29
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

H. SOLUTIONS II – BUSINESS (Cont'd)

4. Rates and Charges

a. Connected II ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Enhanced Call Waiting
Three-Way Calling
Call Forwarding
Return Call
Repeat Dial
Speed Dial 8
Caller ID with Name (includes
Anonymous Call Rejection)
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Unlimited expanded local calling option & measured/message ECS/EAS

<u>Monthly Rates</u>				
<u>Exchange⁽²⁾</u>	<u>Month-to-Month, per bundle</u>	<u>Term Commitments</u>		
		<u>1 Year, per bundle</u>	<u>2 Years, per bundle</u>	<u>3 Years, per bundle</u>
<u>Category 1 Exchanges</u>	<u>\$34.95</u>	<u>\$26.95</u>	<u>\$25.95</u>	<u>\$24.95</u>
<u>Category 2 Exchanges</u>	<u>\$52.95</u>	<u>\$47.95</u>	<u>\$42.95</u>	<u>\$37.95</u>

⁽¹⁾ **Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).**

⁽²⁾ **See H.5. following for a list of exchanges by category.**

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 30
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SPECIAL PACKAGED OFFERINGS

H. SOLUTIONS II – BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

b. Economy Bundle II B ⁽¹⁾

Flat Rate Business 1-Party Local Exchange Service

Choice of three of the following:

Call Forward No Answer - Fixed
plus Call Forward Busy - Fixed

Enhanced Call Waiting
Caller ID with Name (includes
Anonymous Call Rejection)

Three-Way Calling
Return Call

Unlimited expanded local calling option & measured/message ECS/EAS ⁽²⁾

<u>Monthly Rates</u>				
<u>Exchange ⁽³⁾</u>	<u>Month-to-Month, per bundle</u>	<u>Term Commitments</u>		
		<u>1 Year, per bundle</u>	<u>2 Years, per bundle</u>	<u>3 Years, per bundle</u>
<u>Category 1 Exchanges</u>	<u>\$34.95</u>	<u>\$34.45</u>	<u>\$33.95</u>	<u>\$33.45</u>
<u>Category 2 Exchanges</u>	<u>\$34.95</u>	<u>\$34.45</u>	<u>\$33.95</u>	<u>\$33.45</u>

⁽¹⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

⁽²⁾ Offered only when customers subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II – Option 1 long distance plan.

⁽³⁾ See H.5. following for a list of exchanges by category.

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 31
Effective: September 1, 2009

SPECIAL PACKAGED OFFERINGS

H. SOLUTIONS II – BUSINESS (Cont'd)

4. Rates and Charges (Cont'd)

c. Complete Business Bundle II ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Enhanced Call Waiting
Three-Way Calling
Call Forwarding
Return Call
Repeat Dial
Speed Dial 8
Caller ID with Name (includes
Anonymous Call Rejection)
Call Waiting ID
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Unlimited expanded local calling option & measured/message ECS/EAS

<u>Monthly Rates</u>				
<u>Exchange ⁽²⁾</u>	<u>Month-to-Month, per bundle</u>	<u>Term Commitments</u>		
		<u>1 Year, per bundle</u>	<u>2 Years, per bundle</u>	<u>3 Years, per bundle</u>
<u>Category 1 Exchanges</u>	<u>\$24.95</u>	<u>\$24.95</u>	<u>\$24.95</u>	<u>\$24.95</u>
<u>Category 2 Exchanges</u>	<u>\$35.00</u>	<u>\$35.00</u>	<u>\$35.00</u>	<u>\$35.00</u>

⁽¹⁾ **Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). In addition, customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet.**

⁽²⁾ **See H.5. following for a list of exchanges by category.**

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A27

BY: John M. Felz
Director

Original Sheet 32
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SPECIAL PACKAGED OFFERINGS

H. SOLUTIONS II – BUSINESS (Cont'd)

5. Exchanges by Category

a. Category 1 Exchanges

Arcadia
Boca Grande
Bonita Springs
Cape Coral
Cape Haze
Cherry Lake
Clewiston
Crawfordville
Everglades
Fort Myers
Fort Myers Beach

Greenville
Immokalee
LaBelle
Lee
Lehigh Acres
Madison
Marco Island
Monticello
Moore Haven
Naples
North Cape Coral

North Fort Myers
North Naples
Panacea
Pine Island
Port Charlotte
Punta Gorda
Saint Marks
Sanibel-Captiva Islands
Sopchoppy
Tallahassee

b. Category 2 Exchanges

Alford
Apopka
Astor
Avon Park
Baker
Bellevue
Beverly Hills
Bonifay
Bowling Green
Bushnell
Clermont
Cottondale
Crestview
Crystal River
Dade City
Defuniak Springs
Eustis
Forest
Fort Meade
Fort Walton Beach
Freeport
Glendale
Grand Ridge
Greenwood
Groveland

Homosassa Springs
Howey-in-the Hills
Inverness
Kenansville
Kingsley Lake
Kissimmee
Lady Lake
Lake Placed
Lawtey
Leesburg
Malone
Marianna
Montverde
Mount Dora
North Captiva Island
North Golden Gate
/Corkscrew Area
Ocala
Ocklawaha
Okeechobee
Orange City
Ponce de Leon
Reedy Creek
Reynolds Hill
Saint Cloud

Salt Springs
San Antonio
Santa Rosa Beach
Seagrove Beach
Sebring
Shalimar
Silver Springs Shores
Sneads
Spring Lake
Starke
Tavares
Trillacoochee
Umatilla
Useppa Island
Valparaiso
West Kissimmee
Wauchula
Weirsdale
Westville
Wildwood
Williston
Windermere
Winter Garden
Winter Park
Zolfo Springs

(N)

(N)